

Terms and Conditions Fischer Limousine AG / Massé Transports

All of our services are subject to the following conditions, unless explicitly changed or supplemented by a written agreement.

Quotations

Our quotations are limited in time. This limitation complies with the legal rules or details contained in specific quotations. Our quotations are confidential and only persons effectively entrusted with the matter may have access thereto.

Prices and orders

All prices on price lists and brochures are non-binding; the prices on quotes are binding. The prices indicated are valid for payment by bank or postal transfer. Payments by credit cards with Visa, MasterCard or American Express.

The acceptance and performance of orders can depend on a solvency check or a payment in advance.

In case of order cancellation, a percentage of the total amount of the order in reason of handling charge and arrangement fees will be charged according to our cancellation fees:

Cancellation Limousine and Minivan:

Up to 48 hours in advance = no charge

47 - 25 hours in advance = 50% charge

24 hours in advance or no show = 100% charge

Cancellation Sprinter, Midicoach or bigger

Up to 72 hours before the service starts = no charge

71H – 49 H before the service starts = 50% charge

48 H before the service starts or no show = 100% charge

Service starts when the car needs to leave our garage

Cancellation policy for services related to the annual meeting in Davos 2026 (17. - 26. January 2026)

Up to 30.11.2025 = 15% charge

Up to 12.12.2025 = 50% charge

Up to 31.12.2025 = 75% charge

from 01.01.2026 or no show = 100% charge

Liability

Our company has no responsibility or liability to the customer for late arrival caused by (but not limited to) acts of nature, traffic delays, breakdown, incorrect pick-up and drop-off information, and any situation beyond our control (force majeure).

Payment terms

Payment must be made by either bank or postal transfer or by credit card, no later than 30 days after order fulfilment.

Our company reserves the right to request a different payment method. The withholding of payments or offsetting of any counterclaims of the customer that are disputed by Our company shall not be permissible.

Jurisdiction

Any disputes are solely subject to Swiss law. The place of jurisdiction is Kloten, Switzerland.

Our company will always endeavour to resolve any differences amicably and by mutual agreement with the customer.

Kloten, April 2025